

Privacy Policy

Rushcliffe District Scouts

Registered charity number: 522469 | Last updated: 26 October 2026

1. Introduction and data controller

Rushcliffe District Scouts (registered as Rushcliffe District Scout Association, charity number 522469) respects your privacy. The District is the data controller for personal information collected through www.rushcliffescouts.org.uk. Its District Trustee Board is responsible for oversight of data protection. This notice explains how website enquiries and related information are handled.

2. Information we collect

When you use our website or contact forms, we may collect your name, email address, telephone number and the contents of your message. Our joining and volunteering enquiry form may also collect an adult's name, a child's name and date of birth, home postcode and the Scouting section of interest. Limited technical information, such as IP addresses, may be processed for website security.

3. Why we use your information

We use information to respond to enquiries, help families find a suitable Scout Group or section, support applications to join or volunteer, deal with campsite and District activity enquiries, and administer relevant District communications. We generally rely on our legitimate interests in handling enquiries and supporting Scouting. Where a particular activity needs consent or another lawful basis, we will explain this when collecting the information.

4. Sharing information

We may pass joining enquiries to appropriate Scout Group or District volunteers so that they can respond. We only share information with those who need it for the enquiry or Scouting activity. Separate Scout Groups may be responsible for the information they subsequently collect. We do not sell personal information.

5. Website forms, hosting and email

The website is hosted by Hostinger. Contact form submissions may be delivered to authorised District email accounts and, depending on the form settings, may also be stored within WordPress. Hosting, form and email service providers may process data on our behalf, potentially outside the UK under applicable safeguards. Access should be limited to authorised volunteers.

6. How long we keep information

We retain personal information only for as long as reasonably necessary for the purpose for which it was collected, or to meet legal or safeguarding duties. Enquiry information is deleted when no longer required. If an enquiry becomes a membership or volunteering application, further information may be handled under the relevant Scout organisation's privacy arrangements.

7. Cookies and external websites

Our website may use essential cookies for basic functionality and security. Embedded maps, video content and social media features may involve third-party cookies. Where legally required, non-essential cookies must not be used until consent is obtained. Links to other websites are covered by those providers' own privacy notices.

8. Keeping information secure

We use reasonable organisational and technical steps to help protect data, including secure website connections, appropriately restricted access, account security and software updates. No internet-based service can guarantee absolute security.

9. Your rights

Under UK data protection law you may have rights to access, correct or erase your information, restrict certain processing, or object to it. These rights are subject to legal conditions and exceptions. You may also complain to the Information Commissioner's Office at www.ico.org.uk.

10. Contact and changes

For questions about this privacy policy or to make a data protection request, contact Rushcliffe District Scouts using the website contact form at www.rushcliffescouts.org.uk/contact. We may revise this policy when our website or practices change. The updated policy will be published on this website.